# NDDAA Newsletter



# North Dakota Dental Assistants Association

#### December 2023

# Greetings North Dakota Dental Assistants Association

Thank you to all who made the trip to Fargo for our annual state convention. We had a great turn out and wonderful speakers. We are trying a few new things to go more digital so thank you for your patience as we navigate new territory. We are always up for recommendations if there is a specific speaker you would like to hear or a certain topic. Please get ahold of any of our board members and let them know.

Once again, I am honored to be the President of the North Dakota Dental Assistant Association. I am excited to hear your ideas about what you expect to see from your association. We strive to build our profession by continually fighting for more duties and have our voices be heard. Please let us know how we can help you improve and grow as a professional dental assistant. As a board we have been working hard on getting several more duties passed through our Legislature. The Dental Assistant are the backbone of the team and with more duties for the already highly skilled assistant we hope to be able to provide the Dentist to use his/her time more efficient and to provide excellent services to our patients. We will keep you updated on any changes.

We have been making great strides in advancing ourselves and will continue the hard work and persevere in moving this profession forward. Everyone on the Dental team plays a vital role and every office can work to its highest capacity if we all work well together.

Stay safe, stay healthy and keep those smiles shining bright!

Sasha Dusek North Dakota Dental Assistants Association President

# **ADAA Mission Statement:**

"To advance the careers of dental assistants and to promote the dental assisting profession in the matters of education, legislation, credentialing and professional activities which enhance the delivery of quality dental health care to the public."



# North Dakota Dental Association 2024 Mid-Winter Meeting January 18-19, 2024 Radisson Hotel 605 E. Broadway Avenue, Bismarck, ND



#### **THURSDAY, JANUARY 18**

2:00 p.m. – 5:00 p.m.	NDDA Board of Trustees Meeting
4:00 p.m. – 6:00 p.m.	Exhibitors to set up booths
5:00 p.m. – 8:30 p.m.	Registration/Exhibits Open - Ballroom Foyer
6:30 p.m. – 9:30 p.m.	Kelley Johnson (Sponsored by- Erickson Dental Technologies)
	"Infection Control plus Bloodborne Pathogens" (3 CEs)
8:30 p.m. – 11:00 p.m.	Welcome Social – open to all Attendees/Exhibitors - Ballroom Foyer

#### **FRIDAY, JANUARY 19**

7:00 a.m.	<b>Registration Opens</b> – Ballroom Foyer
7:00 a.m. – 3:30 p.m.	Exhibits Open – Ballroom Foyer (Continental Breakfast Provided in Foyer)
8:15 a.m. – 9:45 a.m.	William Moorhead, DMD (Sponsored by: CareCredit & Onpharma) – "Streamlined Success: Increasing Efficiency and Your Bottom Line" (3 CE's) Galleria Ballroom
9:45 a.m. – 10:15 a.m.	Break with Exhibitors
10:15 a.m. – 12:00 p.m.	William Moorhead, DMD (Sponsored by: CareCredit & Onpharma) – "Streamlined Success: Increasing Efficiency and Your Bottom Line" (3 CE's) Galleria Ballroom
11:30 a.m. – 12:00 p.m.	<b>Exhibitor Lunch</b> - Seating available in Renoir/Russell/Wyeth/Rockwell/Van Gogh/Remington
12:00 p.m. – 1:00 p.m.	Lunch/Visit with Exhibitors – Seating available in Renoir/Russell/Wyeth/ Rockwell/Van Gogh/Remington
1:00 p.m. – 2:30 p.m.	William Moorhead, DMD (Sponsored by: CareCredit & Onpharma) - "Streamlined Emergencies: Preparing for, Managing and Preventing Medical Emergencies in the Dental Office" (3 CE's) - Galleria Ballroom
2:30 p.m. – 3:00 p.m.	Break with Exhibitors
3:00 p.m. – 4:30 p.m.	William Moorhead, DMD (Sponsored by: CareCredit & Onpharma) - "Streamlined Emergencies: Preparing for, Managing and Preventing Medical Emergencies in the Dental Office" (3 CE's) - Galleria Ballroom

Registration Form and online registration available on the NDDA website at www.smilenorthdakota.org/meetings & events/Mid-Winter Meeting. • Speaker Handouts, if any, will only be available on the NDDA website. Please print a copy and bring them with you.

#### Thank you for joining us for the 2024 Mid-Winter Meeting!

CE Certifications will be available on the NDDA Website on Monday, January 22, 2024. Please visit www.smilenorthdakota.org/meeting-events/mid-winter-meeting to obtain your certificate.

# THURSDAY, JANUARY 19, KELLEY JOHNSON

Kelley Johnson is an accomplished dental educator whose work is focused on helping practices all over North America optimize their performance. She has extensive influence, and over 24 years of experience leading others through change, operational transformation, and technology implementation. Aside from helping others achieve their level of excellence, Kelley is well known for her ability to connect and build lasting relationships. She is often heard saying "Being a part of this industry and not only watching practices become more profitable but seeing how others develop a true joy for their daily work is such a privilege". From the upper Midwest, Kelley is passionate about spending time with her friends and family or can be found "trying" to golf on occasion. Prior to becoming a manager of education and practice growth, Kelley was a Technology Advisor at Patterson Dental and served on several advisory councils/elite project groups. Taking the customer experience to the next level is the heartbeat of what you can expect when working with Kelley.

## **Infection Control Plus Bloodborne Pathogens**

## **Course Objectives:**

OSHA requirements include an annual retraining session for all employees. This course will help fulfill these requirements & will update participants on the latest from OSHA, including the Globally Harmonized System (GHS) for Hazard Communication. The course also covers the Bloodborne Disease Pathogens Standard and the Centers for Disease Control & Prevention Infection Control Guidelines for Dentistry. Other topics include requirements in the areas of fire, noise, ventilation, egress, ionizing radiation and workplace violence.

# FRIDAY, JANUARY 19 William Moorhead, DMD

# STREAMLINED SUCCESS: Increasing Efficiency and Your Bottom Line

## Tired? Frustrated? Wondering if it's all worth it?

Whether it's increasing practice production, improving team culture, or enjoying more time away from the office that you seek, Dr. Moorhead's proven Streamlined Success method provides the systems, strategies and blueprint to drive your success to new levels. Gain techniques to improve your treatment planning and case presentation skills from a clinical and patient-centered perspective. Refine your photography techniques to improve case acceptance. Learn how to help your patient understand and own their dental treatment needs, scale their treatment for affordability, and motivate them to proceed with treatment. Discover systems and protocols that can revolutionize the dental practice and interaction with patients.

#### Learning Objectives:

- Define and explore key business systems, including how to deal with and avoid system failure
- Discover a strategy for consistency in patient satisfaction and retention
- Identify LEAN manufacturing principles that simplify complex procedures, room setups
- Explore productivity hacks for scheduling, treatment planning, organizing complex treatment
- Improve treatment planning and case presentation skills (including photography techniques)
- Examine effective patient and team communication skills
- Learn how to simplify the creation of standard operating procedures
- Learn time management and discipline techniques to take your practice to the next level.

## FRIDAY, JANUARY 19 William Moorhead, DMD

# **STREAMLINED Emergencies:** Preparing for, Managing and Preventing Medical Emergencies in the Dental Office

#### It's only a matter of time until YOUR patient experiences a medical emergency.

Are you and your team prepared if a worse case medical situation occurred during your patient's dental procedure? Improve your understanding and skills to prepare for, manage and handle office emergencies as a dental team. Explore a practical approach and appropriate action for a variety of health conditions, such as: syncope, hypo and hypertension, aspiration, allergic reactions, asthma, diabetic reactions, apnea/hypoxia/respiratory depression, hypoglycemia, seizures, strokes, and cardiac emergencies. Emphasis is placed on advanced preparation for the best possible outcome.

#### **Learning Objectives:**

- Discuss how to recognize, manage, and prevent potential medical emergencies
- Identify the dental procedures associated with elevated risks
- Discover the questions to ask which better identify patients' risk factors
- Understand ASA classifications and how they affect your treatment plan
- Explore a recipe for predictably responding, avoiding surprises, and handling medical emergencies
- Identify techniques for organizing your emergency drug kit for the fastest response
- Explore how discipline and The Checklist Manifesto will prepare you for the worst-case scenarios
- Learn how everyone on your team can instantly re remember their role during a medical emergency
- Gain tools for conducting effective emergency drills periodically in your office



A special thanks for all our donations received in 2023

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Henry Schein Dental

Patterson Dental

Rye & Rust Boutique

Crumble Cookie

**Coal Country Coffee** 

Nothing Bundt Cakes

The Aligner Studio

Starbucks

Majidian Dental

McDonald & Gruchalla

Tronsgard & Sullivan

# Dental Assistants Recognition Week March 3-9, 2024





Save the Date October 11 and 12, 2024 Bismarck Civic Center, Bismarck More information to come Spring 2024



# Give Kids A Smile is Friday February 2, 2024

Give Kids A Smile® is an annual volunteer initiative providing free educational, preventive and restorative services to children from low-income families. Thousands of dentists across the country will take time from their practices to help underserved children who aren't getting the oral health care they need. Will You Join Us?

For more information and to volunteer, visit ADA.org/GKAS



# 2023-2024 NDDAA Board Members

President Sasha Dusek C:701-206-1135 brooks\_sasha@hotmail.com Immediate Past President Carman Duerr C: 701-226-1665 carmanr@hotmail.com <u>Treasurer</u> Bailey Brummond C: 701-609-8593 bbrummond@hotmail.com

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